WACOG
Western Arizona Council of Governments
Over 50 Years
Strengthening Communities. Empowering People.

PROGRAM ACCESS GUIDE
NOVEMBER 2026

La Paz County
1317 S Joshua Ave, Space S
Parker, Az
Kingman Office: 928-753-6247/Fax 928-753-7038
www.wacog.com

FAMILY & COMMUNITY SERVICES

Programs and services depend on availability, and funding is limited. Due to limited funding, ***priority*** is given to new clients experiencing crisis situations, particularly those involving health and safety concerns, domestic violence, and other urgent needs.

Type of services provided :

- **Utility bills** (electric, gas, propane, water, and more)
- **LIHEAP Navigation Application Assistance**

  Or to apply **Directly/Self-Serve with AZ State Portal** for Utility Assistance visit their Portal at:

  https://desportal.az.gov
- **Rental/Mortgage** *(Case-by-Case)*
- **Energy Education**/ Advocate & Referrals
- **Case Management:** Intended to assist the household in resolving crisis situations and move closer to financial sustainability. *(No financial assistance)*

Contact Us:
Monday–Friday, 8:00 AM – 4:30 PM
928-753-6247

When you call, our team will conduct a prompt pre-entry review to determine next steps based on available programs and funding. If appropriate, you will be provided with an intake form to complete.

WACOG CARES PROGRAM (70+) / SUAP Recertifications (60-69 yrs old)

Will facilitate **older adults** ***(Individuals /Couples/ Grandparents Raising Grandkids)*** on fixed income only & **unable** to access internet or to Navigate DES online application to have **access** to Utility Intake Process **without** going through the Community Assistance & Referral Helpline.

Utility Assistance **Only:**

- State Portal Application/Recertification Assistance (SUAP) *May apply with zero balance or have a credit of up to $500*
- Electric/Natural Gas/Propane/Wood/Coal/Water
- Energy Education/ Advocate & Referral

Some funding offers assistance once a year.

Drop-off Documentation (Do Not Call-Just submit Docs)
Every Monday from 8am – 4pm
1317 Joshua, Suite S Parker AZ 85344

OR

Make copies and Mail copies at:
208 N 4th Street, Kingman AZ 86401

OR

Scan and E-mail your documents to:
Kingman@wacog.com

Must fill out WACOG Cares Intake Form
(Can be mailed/emailed)

Call 928-753-6247 for more information

HOUSING COUNSELING

- First-time Homebuyer/Pre-purchase
- Foreclosure/Default Prevention

TO MAKE AN APPOINTMENT:

La Paz, Mohave & Yuma Counties:

928-217-7189

housingcounseling@wacog.com

HOMEBUYER EDUCATION CLASS

To be scheduled at a later date.

No Fee

Reserve a spot:

housingcounseling@wacog.com

HUD-APPROVED
OFFICE OF HOUSING COUNSELING
HOUSING COUNSELING AGENCY

HEAD START Early Education
For Services Call: (928) 217-7145

Want to Volunteer? Call 928-217-7120
Email: JanetL@wacog.com

Area Agency on Aging For
Services Call : 1-800-782-1886

This Program was funded through a contract with the Arizona Depart of Economic Security. Points of view are those of the author and do not necessarily represent the official position or policies of the Department.

Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI and VII) and the Americans with Disabilities Act of 1990 (ADA) Section 504 of the Rehabilitation Act of 1973 and the Age Discrimination Act of 1975, **WACOG** prohibits discrimination in admissions, programs, services, activities or employment based on race, color, religion, sex, national origin, age, and disability. **WACOG** must make a reasonable accommodation to allow a person with a disability to take part in a program, service, or activity. Auxiliary aids and services are available upon request to individuals with disabilities. For example, this means that if necessary, **WACOG** must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that **WACOG** will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy please contact: Carmen Gontes 928-782-1886 "Para obtener este documento en otro formato o obtener información adicional sobre esta política, Carmen Gontes 928-782-1886

GUÍA DE ACCESSO A LOS PROGRAMAS
NOVIEMBRE 2026

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Condado de La Paz
1317 S Joshua Ave, Space S Parker, Az
Oficina de Kingman: 928-782-1886/
Fax 928-753-7038
www.wacog.com

SERVICIOS FAMILIARES Y COMUNITARIOS

Programas y servicios dependen de disponibilidad y los fondos son limitados. Debido a los fondos limitados, se le va a dar **prioridad** a clientes nuevos, pasando momentos de crisis, en particular debido a salud y preocupación de seguridad, violencia domestica, y otras necesidades urgentes.

Tipo de Asistencia que se Provee:

- **Servicios Públicos** (Energía eléctrica/Gas Natural/ Gas Propano/Carbón/ Leña/Agua)
- **Asistencia para Navegar Aplicación de LIHEAP**

O para solicitar **directamente/ autoservicio con el Portal estado de AZ** para asistencia con servicios públicos visita su Portal en:

https://desportal.az.gov

- **Asistencia de Alquiler/Hipoteca** *(Caso-por-Caso)*
- **Educación para el ahorro de energía/** Apoyo y Coordinación con otras agencias para otros servicios
- **Programa de Asesoramiento:** Destinado para ayudar al hogar para resolver situaciones de crisis y acercarse a sostenibilidad financiera. *(Sin ayuda financiera)*

Comuníquese:
Lunes a viernes de 8am-4:30pm
928-782-1886

Cuando nos llame, nuestro equipo conduciran una revision breve para determinar los proximos pasos basados a los fondos y programas disponibles. Si es posible, se le proporcionara un formulario para completar.

PROGRAMA WACOG CARES (70+) / SUAP Recertificación (60-69 años)

Facilitará que los **adultos mayores (individuos/parejas/ abuelos que crían nietos)** solo con ingresos fijos y que **no pueden** acceder a Internet o navegar por la solicitud en línea del DES tengan **acceso** al proceso de admisión de servicios públicos **sin pasar** por la Asistencia Comunitaria y Línea de Ayuda de Referencia.

Solo Asistencia de Servicios Públicos:

- Asistencia para aplicar a través del portal de Estado/ Recertificación (SUAP) *Puede aplicar con saldo cero o tener un crédito de hasta $500.*
- Energía eléctrica/Gas Natural/Gas Propano/Carbón/Leña/Agua
- Educación para el ahorro de energía/ Apoyo y Coordinación con otras agencias para otros servicios

Algunos fondos ofrecen asistencia una vez al año.

Deje Documentación (No llame-solo envíe los documentos)
Todos los lunes de 8am a 4pm
1317 Joshua, Suite S, Parker AZ 85344
o
Make copies and Mail copies at:
208 N 4th Street, Kingman AZ 86401
o
Escanear y enviar documentos por correo electrónico a:
Kingman@wacog.com

Debe llenar formulario de WACOG Cares
(Se puede mandar por correo o correo electrónico)

Para mas información llame 928-782-1886

ASESORAMIENTO DE VIVIENDA

- Comprador de Vivienda Por Primera Vez/ Precompra
- Juicio Hipotecario/Prevención de Incumplimientos

Para hacer una cita:

Condado de La Paz, Mohave y Yuma:

928-217-7189

housingcounseling@wacog.com

CLASE DE EDUCACIÓN PARA COMPRADORES DE VIVIENDA

Se programará en una fecha a futuro.

Sin Costo

Reserve su lugar:

housingcounseling@wacog.com

HUD-APPROVED
OFFICE OF HOUSING COUNSELING
HOUSING COUNSELING AGENCY

HEAD START Educación Temprana
Para Servicios Hablar: (928) 217-7145

Desea ser Voluntario? Hable al: 928-217-7120
Email: JanetL@wacog.com

Agencia del Area para la Vejez
Para servicios hablar : 1-800-782-1886

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